Central CoC Full Membership Meeting August 3, 2021 1-3pm

Mission Statement

Central MN CoC is committed to building strong partnerships and being collaborative in our strategic planning efforts to improve our homeless response system. We strive to maximize access to funding and resources to assist in finding homes for all individuals and families who are at the greatest risk of being excluded from necessary services.

Vision Statement

Central MN CoC envisions a community committed to racial equity in which everyone has a stable permanent home and the support and resources needed to maintain it.

Business

1. Welcome, Introductions and Announcements Introductions made, announcements?

ALL

2. Inspiration

Volunteer

"When something goes wrong in your life, just yell, PLOT TWIST! And move on!

Lori G

3. Approval of June 2021 minutes

ALL

Motion to approve minutes: Meg, Second by Will J. Discussion? All in favor, carries.

4. Additions to the Agenda

ALL

Add line to talk about NOFA Ranking/Scoring. Add MESH Form to Process: Tim P

5. Approve Agenda

ALL

Motion to approve agenda: Michelle F, Second by Hyacinth. Discussion? All in favor, carries.

System Performance Measures

2019-2020 Comparison

Annabel Kornblum

SPM - System performance measures appear to be all over the place. See Power Point from Annabel explaining data gathering to help clarify statistics and data gathering to increase quality.

Information & Discussion

1. St. Cloud Mayor's Task Force on Homelessness

Tim Poland

Tim was part of a task force, goals related to St. Cloud Homelessness. See handout from Tim.

4 areas of focus: Questions? Meg – Building tiny homes? Presented, ranking level of importance of all listed variables, to come up with top 4. PSH scored higher than other items. Jen – How fast are they willing to move on these ideas? Looking at next council meeting to develop task force. Tim will share the 4 areas of focus handout. Tim has not heard of task force dev. in other smaller surrounding communities at this time.

2. Housing Cost Burden Chart (Attachment)

Tim Poland

From MN Housing Partnership – State of the States Housing 2021. Data on Rent Increase 2019-2020 along with Income changes, some negatively. Not keeping up with increased costs associated with renting or home ownership. Development of affordable units appears to fall way short of need. Tim can resend this report, a bit shocking for need increases based on the 13 counties in Central. Link is on attachments Tim sent with agenda.

3. State of Homelessness Data (Attachment)

Tim Poland

Report attached to agenda from Natl. Alliance to End Homelessness from 2007. Link was provided on pg. 3 of our CoC data. Jen – Veteran data and Youth data? Categories changed in 2013. It will be interesting to see the changes due to Covid, possibly a spike in homelessness due to evictions. When emergency shelters are opened, they become full. Don't appear to be sustainable, have to find another way. Michelle from LSS, people getting evicted, or leases not being renewed, there is increased activity, calls are up significantly over the past several weeks. We need solutions/funding/task force. Tim will add task force discussion to our board agenda in two weeks.

4. HUD Technical Assistance Request for Coordinated Entry

Tim Poland/Jay Vasek

There will be some TA training regarding learning about CE. Possibly 16hrs of training, and includes the auditing of our referrals, HUD will be getting back to Tim on what kind of TA will be provided.

HUD Funded Program

HUD Funded Program Highlight

Volunteer?

Hyacinth – BiCap has two, PSH Program, serves 3 families. Doc. Disability, permanent, pay 30% of their income. RRH – Serves 7 families. For BiCap in Cass County, very large, very rural but may work in other communities. RRH up to 24 months, receive support, look at increasing income, getting on Sect. 8.

Who will highlight their HUD program next month?

Please send an email if you are interested in providing info on your program. Will look at NOFA list to see who could give program info.

New funding throughout the CoC

1. Anyone awarded or applying for new funding?

ALL

Carol from Brainerd Salvation Army. She has a grant for Admin. Costs to be able to reach out to families in need evenings/w/ends. Hyacinth – received funding from FHPAP from Beltrami/Cass, Housing Plus Dollars, and will share what it is being used for. Michelle – awarded funds from FHPAP for next Biennium to figure out what it can be used for. Loise, St. Cloud HRA, change in leadership, shifting rental assistance to help renters. MN MH – Funding to help with issues. Bridges Program – 7 Counties. Emergency vouchers – of 48, we have 28 distributed, needs to help to find housing.

2021 NOFA Process

1. Update on Ranking & Scoring Process: MESH Processing form Tim Poland Committee met a few days ago. Will be working with Mike M at MESH, devised spreadsheet for NE-CoC, to help with our CoC. Eligibility, ranking, scoring, performance, etc. to all program participants. Tim is meeting with Mike Friday to start initial spreadsheet to make scoring interpretation easier. He will know more after meeting with Mike and offer more info at the next meeting. Hyacinth brought up it is not great for scoring when a program does not serve specific populations, it should not count against them. It would be very useful if there are changes in the focus of what items are important for scoring, we need to know that sooner than later for us to do well in our scoring. We are lucky with transparency in our group.

Updates

1. Coordinated Entry System Updates

Jay Vasek

See attached CE data info sheets. Let Jay know if you have questions on this data. Putting things on hold until the TA info comes out from HUD for training for CE.

2. Youth Initiative Committee Updates

Jennifer Walker

No updates, have met once recently, trying to coordinate schedules.

3. Ending Veteran Homelessness Update

Amy Sidmore

Amy left the meeting.

4. Family Homeless Prevention Assistance Program (FHPAP) Updates

FHPAP Providers

Hyacinth, nothing new yet. Trying to make the dollars stretch, revising budgets that end 9-30. Next grant will start Oct, and will be 24 months.

5. REAP Updates

Kathy Sauve

Kathy is not on. Tim – working last couple days to moving forward. Cathy W– shared last month, CE P&P to incorporate data into achievement of racial equity data points. Need to develop/incorporate these to be able to make changes. Racial Equity Accountability Project is REAP acronym.

6. HMIS/Data Review Updates

This is not Lori Gudim

Any agency updates? RentHelpMN - Amy C-10-15 calls a day for applications for people asking for this service. 15 applications have been submitted, with a variety of needs/support/questions. Somali community is receiving info on this support, outreach. This ends by December so need to continue working as quickly as possible with people. Landlords can access to see if their renters have applied for assistance. Amy gets notified as renters work through the process. Tenants reaching out for this will be protected from evictions until they find out if they will qualify for funds. Michelle F added many people going through this process has no idea where their app is at, who to call to ask questions, and worried that they will be homeless due to limited information after applying. Amy clarified some of the issues with this whole service. Amy can alert applicants where their apps are in the processing system.

Households that have vouchers: No additional protections.

Go to Renthelp.org – to find where their application is at. They can retrieve their password if lost.

What happens to their voucher if evicted: they lose their voucher if it is a court ordered eviction. Not an automatic loss if lease is ended or they just move out.

Lori I – Need a verbal verification for utilities to apply.

Checks from RentHelpMN may not pay for utilities, only rent. Separate sections in the application are for rent and another for utilities, so checks may only be used for catching up with rent unless specific to Utilities.

Motion to adjourn: Jay. Second by Louise. Motion carries.

| Ages on Priority List | | | | | | | | | | | | |
|-----------------------|------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Ages | Jan. | Feb. | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| 18-24 | 51 | 44 | 44 | 42 | 29 | 23 | 27 | | | | | |
| 60+ | 28 | 29 | 27 | 20 | 18 | 15 | 15 | | | | | |
| 50-59 | 65 | 58 | 70 | 65 | 53 | 47 | 37 | | | | | |
| 40-49 | 83 | 71 | 69 | 73 | 65 | 48 | 64 | | | | | |
| 30-39 | 150 | 128 | 126 | 125 | 127 | 100 | 78 | | | | | |
| 20-29 | 114 | 104 | 95 | 88 | 72 | 59 | 60 | | | | | |
| 19 < | 3 | 1 | 4 | 3 | 4 | 4 | 9 | | | | | |
| Missing | 2 | 0 | 3 | 1 | 1 | 2 | 4 | | | | | |
| Total | 445 | 391 | 394 | 375 | 340 | 275 | 267 | 0 | 0 | 0 | 0 | (|

https://centralmnhousing-my.sharepoint.com/personal/jvasek_cmhp_net/Documents/CoC/Agendas & Minutes/CoC & CE Agendas/CoC Full Membership Agenda/[2020 2021 Monthly Coordinated Entry Meeting Key Indicators1xlsx]

Evaluation of Coordinated Entry System 2021 From 266 Monitoring Report Date February March April June July May August September October November December Totals Average Number of Referrals Made: 266 Referral Summary (Total Referrals I Number of Denials of Referrals: 266 Referral Summary (Declined & Number of Chronic Households: PL Number of Long-Term Homeless Households: PL Number of Unhoused Households: 266 PL Deduplicated Summary Number of Households who returned to homelessness: 266 E Number of program openings and length of time vacant:

https://centralmnhousing-my.sharepoint.com/personal/jvasek_cmhp_net/Documents/CoC/Agendas & Minutes/CoC & CE Agendas/CoC Full Membership Agenda/2020 2021 Monthly Coordinated Entry Meeting Key Indicators 1.xlsx/2021 Key Indicators

Not Tracked in HMIS

| | | 2021 N | nonthly (| Coordin | ated En | try Me | eting Ke | y Indica | ators | | |
|---------------|--------|----------------|-------------------|----------|---------|---------------------------|----------|-------------------------|-------|-------------------------|----------------------------------|
| | Active | Google Docs | Total Homeless | Ave. Day | #3 | 3 < Ave. Days on PL | #4 | 4 Ave. Days on PL | #5 | 5 Ave. Days on PL | Monthly Assessment Numbers |
| January (27) | 445 | 2 | 447 | 209 | 1 | 43 | 21 | 197 | 47 | 214 | 42 |
| February (22) | 391 | 7 | 398 | 202 | 0 | 0 | 20 | 135 | 40 | 176 | 41 |
| March (24) | 394 | 7 | 401 | 205 | 0 | 0 | 20 | 135 | 40 | 200 | 50 |
| April (27) | 375 | 3 | 378 | 222 | 0 | 0 | 17 | 165 | 32 | 239 | 42 |
| May (25) | 340 | 3 | 343 | 207 | 0 | 0 | 16 | 186 | 35 | 242 | 40 |
| June (29) | 275 | 3 | 278 | 185 | 0 | 0 | 10 | 123 | 30 | 264 | 47 |
| July (28) | 267 | 3 | 270 | 196 | 0 | 0 | 13 | 189 | 27 | 238 | 44 |
| August () | | | 0 | | | | | | | | |
| September () | | | 0 | | | | | | | | |
| October () | | | 0 | | | | | | | | |
| November () | | | 0 | | | | | | | | |
| December () | | | 0 | | | | | | | | |
| | | | 0 | | | | | | | | |

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^{**}The CE Monitoring report counts clients with referrals as being on the Priority List. This means that all clients on the Pending Referrals and Acknowledged Referrals tabs, and some of the clients on the Resolved Referrals tab, will be included on the PL Summary tabs.

| | Importance of 30 Day Follow-Ups | | | | | | | | | | | |
|---|---------------------------------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|
| Average Length of Time on The Priority List | | | | | | | | | | | | |
| 2021 | | | | | | | | | | | | |
| | January | February | March | April | May | June | July | August | September | October | November | December |
| Top 10 | 1013 | 858 | 909 | 1054 | 979 | 936 | 1032 | | | | | |
| Top 20 | 690 | 715 | 759 | 858 | 804 | 758 | 836 | | | | | |
| Top 30 | 559 | 643 | 686 | 737 | 706 | 657 | 718 | | | | | |
| Top 40 | 492 | 598 | 639 | 699 | 638 | 584 | 638 | | | | | |
| Top 50 | 452 | 565 | 602 | 650 | 584 | 532 | 578 | | | | | |
| Average | 641.2 | 675.8 | 719 | 800 | 742 | 693 | 760 | 0 | 0 | 0 | 0 | 0 |

| | | | Call to Co | nnect (86 | 66-560-7464 | l) Phone L | og by Mo | onth 20 |)21 | | | | |
|------------|---------|-------------------------------|-------------------------------|-------------------------------|--------------------------|----------------------------------|--------------------------|---------|---------------|---------------|------------------|----------------|----------------|
| | | Ext. 201 Central | Ext. 202 Easterr | Ext. 203 North Ext. 204 Youth | | Ext. 205 Domes Ext. 206 Veterans | | | | | | | |
| | | 200 400 4000 | 220 070 4000 | 866-970-1437 | 320-250-2306 | 320-253-6900 | 000 540 5000 | Call | 2021 Total | 2020 Total | Total Calls % | 2021 Missed | 2020 Missed |
| | | 320-406-4682 LSS St. Cloud | 320-679-1800 Lakes & Pines | | Catholic Charities Youth | Anna Marie's Alliance | 888-546-5838 Veterans | Hangup | Calls | | | Calls | Calls |
| January | 2021 | 45 | 6 | 17 | 0 | 0 | 2 | 4 | 74 | | 104% | | |
| February | 2021 | 55 | 3 | 24 | 1 | 2 | 0 | 5 | 90 | | 110% | | |
| March (24) | 2021 | 64 | 5 | 9 | 1 | 0 | 0 | 7 | 86 | 56 | 154% | 26 | 25 |
| April (27) | 2021 | 37 | 5 | 21 | 1 | 0 | 0 | 4 | 68 | 47 | 145% | 21 | 18 |
| May | 2021 | 35 | 6 | 7 | 1 | 0 | 0 | 3 | 52 | 43 | 121% | 11 | 25 |
| June | 2021 | | | | | | | | 0 | 52 | 0% | | 30 |
| July | 2021 | | | | | | | | 0 | 53 | 0% | | 32 |
| August | 2021 | | | | | | | | 0 | 76 | 0% | | 41 |
| September | 2021 | | | | | | | | 0 | 68 | 0% | | 14 |
| October 31 | 2021 | | | | | | | | 0 | 78 | 0% | | 16 |
| November | 2021 | | | | | | | | 0 | 100 | 0% | | 27 |
| December | 2021 | | | | | | | | 0 | 90 | 0% | | 27 |
| | | 236 | 25 | 78 | 4 | 2 | 2 | 23 | 370 | 816 | | 126 | 299 |
| Unique Ca | lls (Mi | ssed, Voice Mail, | Hangups): | | | | | | | | | | |
| Missed Ca | lls (Mi | ssed Calls/Voice | Mail): | | | | | | | | | | |