



## **Coordinate Entry System Coordinator Job Description**

**Job Title:** Coordinated Entry System Coordinator

**Position Description:** Provide leadership through management of the Central MN Continuum of Care (CoC) Coordinated Entry System (CES) and Priority List (PL)

### **Major Areas of Responsibility**

- Overall management of the Central MN CoC CES
- Development, monitoring, updating and following CES Policies and Procedures
- Manage and maintain Priority List and provide referrals to housing providers
- Assure compliance with all applicable State and Federal requirements of CES
- Create training content, conduct trainings, and facilitate meetings
- Collaborate with Central MN CoC Coordinator on all aspects of CES
- Other duties as assigned

### **Specific Responsibilities**

1. Facilitate communication
  - a. Function as the primary contact for Central MN CoC CES
  - b. Provide leadership and guidance to the CES Advisory Committee
  - c. Assure CES information is being disseminated to all CES stakeholders
  - d. Facilitate meetings with CES stakeholders to keep them up to date on CES activities
  - e. Post and update applicable CES information on CMHP website
2. Update, enforce and assure consistent application of all Central MN CoC CES Policies and Procedures
  - a. Annually review and update CES Policies and Procedures as needed
  - b. Collect and analyze data to determine if CES Policies and Procedures are producing equitable and consistent outcomes for all populations.
3. Management of Priority List (PL)
  - a. Provide timely and accurate referrals to housing providers per CES Policies and Procedures
  - b. Regularly monitor PL for accuracy
  - c. Lead frequent and ongoing meetings to review households on PL

- d. Communicate with Navigators, Assessors, and housing providers to address and resolve referral process issues
4. Provide education and awareness for the purpose of improving the overall CES
  - a. Facilitate education and engagement of CES stakeholders
  - b. Promote best practices (housing first, trauma informed care, etc.)
  - c. Plan, coordinate, conduct and document CES trainings of Navigators and Assessors
  - d. Attend CoC and CES meetings and other meetings applicable to CES activities
5. CES review and monitoring
  - a. Conduct quarterly CES system reviews
  - b. Conduct comprehensive annual CES system evaluation
  - c. Review agency(s) participation to assure Memorandum's of Understanding are current
  - d. Maintain Call-to-Connect system
6. CES Funding
  - a. Complete and submit annual HUD CES Planning Grant Application
  - b. Complete and submit HUD CES Planning Grant Annual Performance Review (APR)
  - c. Communicate with CMHP Finance Director regarding CES budget

#### **Job Requirements**

- General knowledge of Microsoft Office 365 (focus on Excel spreadsheets) and Adobe
- Excellent ability to multitask and quickly change tasks as needed
- Excellent oral and written communication skills
- Comfort with public speaking
- Excellent organizational skills and attention to detail
- Must be able to work a full-time, flexible schedule
- Must be able to sit for extended periods, some bending, reaching & lifting to 30 lbs.
- Access to reliable transportation with ability to travel within a 4-hour radius of St. Cloud
- Valid driver's license
- Must be able to work onsite (not a remote position)

#### **Preferred Experience**

- Experience with the Homeless Management Information System (HMIS) program
- Experience or knowledge of homelessness response system
- Experience with grant management or administration